



THE CSF MONTHLY AT BROOKLAND MANOR

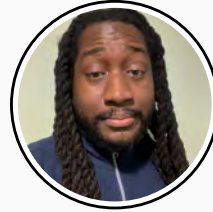
Official Newsletter of Community Services Foundation



The programs at Brookland Manor Community Center are provided in partnership with Community Services Foundation (CSF), Brentwood Associates Limited Partnership, Donaldson, Capital Area Food Bank (CAFB), and Edgewood Brookland Family Support Collaborative, UPO (United Planning Organization), and funded, in part, by a Learn24 grant.

Table of Contents

- Letter from the Program Director **PAGE 01**
- Community Updates **PAGE 02**
- Property Management Staff Email Directory **PAGE 03**
- Adult & Senior Education Updates **PAGE 04**
- Youth & Teen Education Updates **PAGE 05**
- Wellness Reminder **PAGE 06**
- Youth Calendar **PAGE 07**
- Adult & Senior Calendar **PAGE 08**



Site Coordinator
John Pinkney



Assistant Site Coordinator
Johane Carter



Teen Program Assistant
Louis Jackson

Property Manager
Juakena DeLoatch

E-Mail: brooklandsc@csfnd.org | **Phone:** 202-529-6529

Letter from the Program Director

Written by John Mensah



"January is the month of rejuvenation and renewal—let it inspire your spirit and energize your aspirations." – Naide P. Obiang

As we step into this promising new year, Community Service, in partnership with your apartment community, reaffirms its commitment to enhancing the lives of all residents. Together, we embark on this journey with fresh opportunities, new beginnings, and a shared focus on growth and well-being.




For our youth and teen learners, we are excited to continue offering our engaging After-School Program—a safe and nurturing space that fosters academic success and social development. Participants will be taken through both instructions and project-based STEAM learning.

For adults and seniors, we are proud to provide a variety of enriching programs tailored to support your personal and professional goals. From career readiness workshops and financial literacy classes to health and wellness programs, our resources are designed to meet your needs. Whether you join us in-person at the community center or participate virtually from the comfort of your home, our dedicated team is here to guide and support you every step of the way.

Finally, for the families as a unit, we will be embarking on field trips, nutritional sessions as well as grocery and food commodity giveaways. Thanks to our partnership with your apartment community, all of our programs are offered free of charge. Your community center is here to serve as a vital hub for resources, growth, and connection throughout the year. We value your input and ideas—please don't hesitate to connect with your site coordinator, call our main office at 301-925-4251, or email us at programs@csfnd.org.

Let's embrace this new year with optimism and purpose. Together, we can make this a year of transformation, opportunity, and success for all.

JANUARY EVENTS AT A GLANCE

-  **Center Closed: January 1 & 20**
-  **Open Rec from 11 AM - 6 PM: January 17**
-  **Parent Meeting: January 15 at 6:15 PM**

Community Manager Message

Dear Residents,

My name is Juakena DeLoatch, and I am thrilled to introduce myself as the new Property Manager here at Brookland Manor. With over 20 years of experience in property management, I am passionate about creating a thriving and welcoming community for all our residents.

As your Property Manager, my role is to oversee the daily operations of our property, ensure the well-being of each resident, and uphold the highest standards for our community. I look forward to working with each of you to make Brookland Manor a truly wonderful place to call home.

To help you navigate who to reach out to for specific needs or questions, here is a brief overview of our team and their roles:

- **Assistant Manager:** The Assistant Manager, Karen White, is here to assist with day-to-day operations, including resident concerns, community events, and general inquiries. If you have any questions about community guidelines or notices, she will be happy to help. Her extension is 11.
- **Compliance:** Ora Colbert oversees all compliance-related matters, including inspections, certifications, and adherence to regulations. If you have any questions about compliance documents or requirements, she is the person to contact at extension 14.
- **Collection Manager:** Andrea Booker manages rent payments, account statements, and financial inquiries. For questions about your account balance, payment history, or setting up online payments, please reach out to her at extension 12.
- **Maintenance Coordinator:** Tamera Wilkerson handles all maintenance requests and ensures that issues are addressed promptly. For any repairs or maintenance needs in your unit or common areas, please submit a work order to her. Her extension is 13.
- **Leasing Specialist:** Brandon McGee supports new and current residents with lease agreements, renewals, and general administrative tasks. If you have questions about your lease or need assistance with paperwork, he is available to assist. His extension is 15.

Friendly Reminder: Rent is due on the 1st of each month. There is a grace period until the 5th, after which late fees will apply. To avoid late fees, please ensure your payment is submitted on time. If you have any concerns or need assistance, please contact the office prior to the 5th.

Contacting Us: We kindly ask residents to contact the office staff first with any complaints or concerns, either by phone at (202) 529-3150 and dial the parties extension you wish to speak with or through our website at <https://www.donaldsonmgt.com/contact/>. Additionally, you can submit complaints to our corporate office at (301) 251-8900.

We are here to make your living experience as enjoyable and seamless as possible. Thank you for being a valued member of our community. Let's make this a great year together!

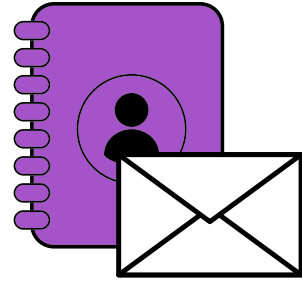


Property Management Staff Email Directory



 **Property Management Office Hours:** 9 am - 5 pm

 **Office Phone** (202) 529-3150




 **Juakena DeLoatch:** Property Manager -
jdeloatch@donaldsonmgt.com

Karen White: Assistant Manager - ext. 11
kwhite@donaldsonmgt.com



 **Brandon McGee:** Leasing Specialist - ext. 15
bmcgee@donaldsonmgt.com

 **Andrea Booker:** Collection Manager - ext. 12
abooker@donaldsonmgt.com

 **Ora Colbert:** Recertification/Compliance - ext. 14
ocolbert@donaldsonmgt.com

Recertification/Compliance team recertifies our residents by last name as follows:

Ms. Ora Colbert recertifies Alphabets A through Z

 **Tamera Wilkerson:** Maintenance Coordinator - ext. 13

 **Maintenance Requests** (202) 269-4848

 **Security Dispatch** (202) 821-7377

Adult & Senior Education Updates

Written by Tiffani Grier

Our adult education classes continue to serve as an essential resource for community residents. With convenient daytime and evening options, these classes provide community members with opportunities to enhance your skills and further your education. We encourage residents to take advantage of these sessions, which are thoughtfully designed to promote both personal and professional growth.

In addition to our core offerings, we also provide specialized workshops that focus on various areas such as technology, business management, and creative arts. These workshops are tailored to meet the diverse interests and needs of our community members.



Monday - Thursday

Zoom

Meeting ID:

815 157 8441

Passcode: **760960**

CSF'S ADULT & SENIOR EDUCATION SCHEDULE

	10 - 11 A.M	11 A.M. - 12 P.M.	7 - 8 P.M.
MONDAY	Financial Literacy	Health & Wellness	ESOL
TUESDAY			Health & Wellness
WEDNESDAY	Career & Job Readiness	Health & Wellness	ESOL
THURSDAY			Health & Wellness



Monday - Thursday

Zoom

Meeting ID: **815 157 8441**

Passcode: **760960**

Youth & Teen Education Updates

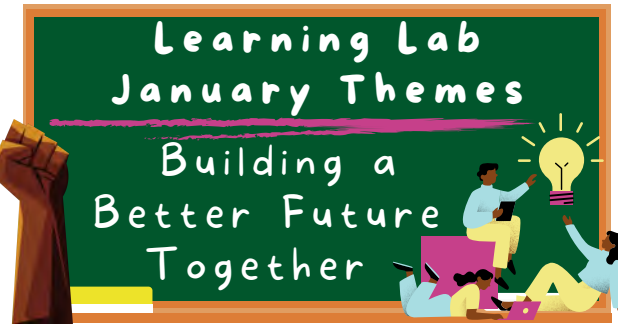
Written by Tiffani Grier

In December, our Learning Lab embraced a month of cultural exploration and holiday cheer. We began with Native American Celebrations, where students showcased their knowledge through presentations on famous Native Americans, their rich cultures, and their lasting contributions to society. The students' enthusiasm and effort were truly commendable as they shared what they learned.

As the month progressed, students embarked on a journey to explore holidays around the world, gaining a deeper appreciation for diverse traditions. During the final weeks, students engaged in open recreation activities, including a Winter S.T.E.M. challenge, creative handwriting exercises, and other festive, fun-filled projects. These activities not only sparked curiosity but also nurtured teamwork and creativity, making December a memorable month of learning and joy.

Weekly S.T.E.A.M. Themes for January

- Week One: New Year, New Goals: Growth Mindset and Personal Development
- Week Two: Innovations That Changed the World
- Week Three: Martin Luther King Jr.: Dreaming of Equality



Learning Lab
Microsoft Teams
Meeting ID:
277 760 376 456
Passcode:
F7qukS



Learning Lab
focused on Holidays
Around the World in
December



Parent Meeting

Come hear about updates to our programming, activities, and nutritional health tips that every family can enjoy. It's virtual and only lasts 30 minutes.

You can also win a prize for attending!

Our next meeting is
Wednesday January 15
at 6:15 PM.



Health & Wellness

Written by Janel Patrice

Happy Holidays and
Happy New Year!

As we embark on a
New Year, January
is designated as
Mental Wellness
Month, which is
meant to reinforce
the importance of
maintaining your

mental health and well-being, and breaking the stigma associated with
mental illness, and spreading awareness.

There are ways to prioritize your health! As you transition from the festive
season into the new year, shift your focus inward after the rush of the
holidays can have great benefits. This month can provide you with an
opportunity to consciously reflect, reassess, and recalibrate your mental
health strategies. This time of year, should not be focused on survival or
getting through these winter months, but proactively emphasizing mental
health awareness and self-care.

I challenge you this month to
establish healthy habits and
fortify your mental health for
the year ahead. Here are a few
ways to make a positive
difference. Embracing mental
wellness topics and adopting
healthier coping strategies
may assist you with significant
changes in your life. Also
fostering resilience, happiness
and overall well-being. Utilize
the tools that you have within
CSF HR as it relates to your EAP
and make this year better than
the last!



JANUARY 2024

Youth & Teen Calendar

MONDAY

30



TUESDAY

31



WEDNESDAY

1



THURSDAY

2

Afterschool Club
2-6 PM
Boolean Girl

FRIDAY

3

Afterschool Club
2-6 PM
Boolean Girl



6

Afterschool Club
2-6 PM
Boolean Girl



7

Afterschool Club
2-6 PM
Boolean Girl

8

Afterschool Club
2-6 PM
Boolean Girl

9

Afterschool Club
2-6 PM
Boolean Girl

10

Afterschool Club
2-6 PM
Boolean Girl



13

Afterschool Club
2-6 PM
Learning Lab
4-5 PM
Boolean Girl



14

Afterschool Club
2-6 PM
Learning Lab
4-5 PM
Boolean Girl

15

Afterschool Club
2-6 PM
Learning Lab
4-5 PM
Boolean Girl
PARENTS MEETING
6:15 PM

16

Afterschool Club
2-6 PM
Learning Lab
4-5 PM
Boolean Girl



17

OPEN REC
11 AM - 6 PM
Boolean Girl

20



CLOSED

21

Afterschool Club
2-6 PM
Learning Lab
4-5 PM
Boolean Girl



22

Afterschool Club
2-6 PM
Learning Lab
4-5 PM
Boolean Girl



23

Afterschool Club
2-6 PM
Learning Lab
4-5 PM
Boolean Girl

24

Afterschool Club
2-6 PM
Boolean Girl



27

Afterschool Club
2-6 PM
Learning Lab
4-5 PM
Boolean Girl



28

Afterschool Club
2-6 PM
Learning Lab
4-5 PM
Boolean Girl

29

Afterschool Club
2-6 PM
Learning Lab
4-5 PM
Boolean Girl



30

Afterschool Club
2-6 PM
Learning Lab
4-5 PM
Boolean Girl

31

Afterschool Club
2-6 PM
Boolean Girl

JANUARY 2024

Adult & Senior Calendar

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SAT
<p>30</p> 	<p>31</p> 	<p>1</p> 	<p>2</p> <p>RIA Help Desk 10 AM-4 PM</p>	<p>3</p> <p>RIA Help Desk 10 AM-4 PM</p> <p>In-Center Movies at the Manor 11 AM - 12 PM</p> <p>Senior Transportation Dakota Crossing 11 AM</p>	<p>4</p>
<p>6</p> <p>RIA Help Desk 10 AM-4 PM</p> <p>Senior Meal Distribution 2 PM</p> <p>Brown Bag Food Distribution</p>	<p>7</p> <p>RIA Help Desk 10 AM-4 PM</p> <p>In-Center Arts & Crafts 11 AM - 12 PM</p>	<p>8</p> <p>RIA Help Desk 10 AM-4 PM</p> <p>In-Center Bingo 11 AM - 12 PM</p>	<p>9</p> <p>RIA Help Desk 10 AM-4 PM</p>	<p>10</p> <p>RIA Help Desk 10 AM-4 PM</p> <p>In-Center Movies at the Manor 11 AM - 12 PM</p> 	<p>11</p>
<p>13</p> <p>RIA Help Desk 10 AM-4 PM</p> <p>Senior Meal Distribution 2 PM</p> <p>Virtual Class Learning 10 AM - 12 PM, 7-8 PM</p>	<p>14</p> <p>RIA Help Desk 10 AM-4 PM</p> <p>In-Center Arts & Crafts 11 AM - 12 PM</p> <p>Virtual Class Learning 7-8 PM</p>	<p>15</p> <p>RIA Help Desk 10 AM-4 PM</p> <p>In-Center Bingo 11 AM - 12 PM</p> <p>Senior Transportation Rhode Island Pl. 11 AM</p> <p>Virtual Class Learning 10 AM - 12 PM, 7-8 PM</p> <p>PARENTS MEETING 6:15 PM</p>	<p>16</p> <p>RIA Help Desk 10 AM-4 PM</p> <p>Commodity Food Distribution Virtual Class Learning 7-8 PM</p> 	<p>17</p> <p>RIA Help Desk 10 AM-4 PM</p> <p>In-Center Movies at the Manor 11 AM - 12 PM</p>	<p>18</p> <p>S.S.P.L.L. Food Give-away 12 PM</p>
<p>20</p>  <p>CLOSED</p>	<p>21</p> <p>RIA Help Desk 10 AM-4 PM</p> <p>In-Center Bingo 11 AM - 12 PM</p> <p>Virtual Class Learning 7-8 PM</p> 	<p>22</p> <p>RIA Help Desk 10 AM-4 PM</p> <p>In-Center Bingo 11 AM - 12 PM</p> <p>Virtual Class Learning 10 AM - 12 PM, 7-8 PM</p>	<p>23</p> <p>RIA Help Desk 10 AM-4 PM</p> <p>Virtual Class Learning 7-8 PM</p>	<p>24</p> <p>RIA Help Desk 10 AM-4 PM</p> <p>In-Center Movies at the Manor 11 AM - 12 PM</p> 	<p>25</p>
<p>27</p> <p>RIA Help Desk 10 AM-4 PM</p> <p>Senior Meal Distribution 2 PM</p> <p>Virtual Class Learning 10 AM - 12 PM, 7-8 PM</p> 	<p>28</p> <p>RIA Help Desk 10 AM-4 PM</p> <p>In-Center Arts & Crafts 11 AM - 12 PM</p> <p>Virtual Class Learning 7-8 PM</p>	<p>29</p> <p>RIA Help Desk 10 AM-4 PM</p> <p>In-Center Bingo 11 AM - 12 PM</p> <p>Virtual Class Learning 10 AM - 12 PM, 7-8 PM</p> 	<p>30</p> <p>RIA Help Desk 10 AM-4 PM</p> <p>Virtual Class Learning 7-8 PM</p>	<p>31</p> <p>RIA Help Desk 10 AM-4 PM</p> <p>In-Center Movies at the Manor 11 AM - 12 PM</p>	<p>1</p>

A Neighborhood-based Support System



Looking for additional resources or support?

Come in and speak with our intake specialist to assist with service navigation.

Walk-In Hours

Mon. Tues. Thurs.
10:00 am-3:00 pm

Wed
10:00 am-12:00 pm

Services Offered

- Family Strengthening
Case Management
- Information and Referral
- Workforce Development
- Monthly Diaper Closet
Onsite

We look forward to serving you and your family.

Contact Us



(202) 832-9400



www.ebfsc.org



@EBFSC_DC

2411 14th St NE, Washington, DC 20018
Next door to the Brookland Manor Rental Office



Brookland Manor Community Center

After School Club



Grades
K-8

Included for FREE:

- ✓ Fun STEAM Activities
- ✓ Homework Help
- ✓ Snack and/or Meal
- ✓ Digital Literacy
- ✓ Health & Wellness
- ✓ Hands-On Learning
- ✓ Character Development
- ✓ Virtual Games & Trivia
- ✓ Holiday & Days Off School Open Rec

Begins on
August 26,
the first day of
school!

Register Now!

(202) 529-6529

brooklandsc@csfnd.org

2525 14th Street, NE,
Washington, DC
20018



The programs are provided in partnership with Community Services Foundation, Mid City Development, Urban Atlantic, Edgewood Management Corporation, Maryland State Department of Education, Housing Opportunities Commission, Brentwood Associates Limited Partnership, Pratum Companies, Forest Heights Elementary School, St. Mark AME Church, Prince George's County Department of Family Services, MMS Group, FCP, Gates Hudson, and Langdon Park Capital. It is funded, in part, by the Office of the State Superintendent of Education (OSSE) and Nita B. Lowery 21st Center Community Learning Centers (CCLC). Grants provided by the Prince George's County Department of Family Services, a grant made possible through a partnership with Prince George's County Department of Family Services and Maryland State Department of Education, a generous grant provided by the District of Columbia, and a grant from Learn 24 provided by the District of Columbia.

